Empowering Staff to Think and Work Spatially

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SUMMARY

Staff are our greatest resource, and their happiness is paramount to the success of any initiative. The project goal aimed to foster collaboration within the ACT Government's Geospatial Ecosystem by developing and implementing a comprehensive geospatial governance framework across ACT Government. A key outcome has been the significant improvement in staff happiness and satisfaction, as evidenced by their feedback. The framework's development and implementation were strongly supported by the Executive team, ensuring alignment with organisational goals and priorities. This executive backing was crucial in driving the project forward, securing necessary resources, and fostering a culture of collaboration and shared responsibility. The result is a unified geospatial platform accessible to all relevant ACT Government Directorates, leading to streamlined workflows and standardisation. Staff feedback highlights the positive impact of improved communication, clearer decision-making processes, and a sense of shared responsibility. Staff, especially those not accustomed to using GIS software (planners and infrastructure), have reported feeling more supported and valued, contributing to a more positive and fulfilling workplace. This project has nurtured a culture of collaboration and mutual support, providing a strategic advantage in planning, resource allocation, and service delivery. Staff members have noted substantial gains in operational efficiency, cost reduction, and time savings, further enhancing their work experience. Moreover, the enhanced collaboration has translated into better public services and more effective responses to community needs. This framework serves as a model for other large government organisations seeking to enhance their geospatial capabilities, collaboration efforts, and staff satisfaction, with strong executive support playing a pivotal role.

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